



XTS Digital Telephone System

Extraordinary Communications Possibilities at Your Fingertips

Now Expandable to 600 Ports!

"XTS" stands for eX-pandable Telephone System. Our award-winning system is stackable, scalable and can accommodate businesses requiring anywhere from 12 to 492 stations, of which 400 can be digital.

The XTS has uniform architecture that can be configured from one to six cabinets, so you can start small, and then add cabinets as your business grows.*

Maximum Capacities

- **One Cabinet:** 48 CO lines and 96 Stations up to 136 ports
- **Two Cabinets:** 144 lines and 192 Stations up to 280 ports
- **Three Cabinets:** 144 lines and 252 Stations up to 376 ports
- **Four to Six Cabinets:** 216 lines and 492 Stations up to 600 ports. Cabinet count depends on configuration.

* Larger master processor (MPB2) required for growth beyond one cabinet. Expanded master processor (MPBE) required for growth beyond three cabinets.

† Available January 2005.

With the technology available today, the list of business communications applications seems endless. Call centers, computer telephony integration, e-mail, the Internet, ISDN, networking, voice mail and wireless may all be part of your communications system. You need a system you can build a solid foundation on – one that is prepared to handle the communications possibilities of the future. The XTS digital platform removes the complexity and takes you where you want to go.

Improve Employee Productivity and Customer Service

- Directory dial, speed dial and last number redial make placing calls fast and easy.
- Programmable buttons allow one-touch access to frequently used features.
- Display phones have interactive soft keys for quick access to common features.
- Caller ID capability indicates who is calling before you pick up the phone.
- Automatic Park and Page can provide a 24-hour attendant without personnel.
- Off Hook Voice Over enables supervisors to monitor and coach personnel during live calls.
- Reduce long-distance costs with Least Call Routing, Call Costing, Programmable Toll Restriction and optional Voice-over-IP.
- Built-in relays allow the system to control doors, paging equipment, and even process control.
- Up to 8 conference connections means you can conference without the use of a conference call provider.
- Voice mail is supported through seamless integration with Vodavi TalkPath or PathFinder, our Windows®-based voice processing platform.
- Incoming callers can dial extensions directly with optional DID (Direct Inward Dialing), DNIS (Direct Number Identification Service) and ANI (Automatic Number Identification).
- High-speed digital T1 and PRI (ISDN) trunking capability.
- Up to 24 tenant groups can be created to better manage calls in executive suites.†
- Virtual stations can be created to provide user features to remote workers or to accommodate station sharing.†





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User Productivity

- Answering Machine Emulation
- Call Announce Intercom
- Call Back/Busy Station Queuing
- Call Coverage
- Call Forward Display Camp-On and Call Transfer
- Call Forward – All Calls, When Busy & No Answer
- Call Park – 16 Zones[†]
- Call Pick Up – Group & Directed
- Centrex Feature Support
- Conferencing, Multi-Line & Add-On
- Dial By Name
- Directory Dialing – 200 Entries
- Distinctive Ringing On CO Lines
- Do Not Disturb Mode
- External Paging Interface*
- Flexible Button Programming
- Follow Me Forward
- Head Set Compatible
- Head Set Mode – User Programmable
- Hunt Group Ring All
- Incoming CO Call Transfer
- Interactive LCD Display (On select models)
- Intercom Button
- Intercom Mode Selector
- Internal Paging – 20 Zones[†]
- Meeting Me Page With Answer
- Message Waiting
- Multiple Mailbox Buttons
- Name & Number Display At Idle
- Off Hook Voice Over
- Off Net Call Forwarding
- One Touch Record
- Preset & Custom Text Messages
- Program Name In Display
- Programmable Speed Dial
- Repeat Redial
- Scrollable Canned Messages
- Supervisor Monitoring
- Station Speed Dial – 20 Numbers
- Zap Tone

System Administration

- Built-in Battery Backup
- CO Distinctive Ringing
- Daylight Savings Time[†]
- Internal & External Preset Station
- System Programming from any LCD Station
- Station Speed Dial – 20 Numbers
- System Speed Dial – up to 999
- True Tone Dialing
- Universal Night Answer
- Unsupervised Conferencing
- User Programming Name In Display
- User Selectable Distinctive Ringing
- Voice Mail Message Count

Cost Control

- Call Costing
- Caller ID Integration*
- Direct Inward Dial
- Dialed Number Identification Service (DNIS)
- 8 Party Conferencing
- Enhanced Night Mode Operation
- Forced Or Non-Forced Account Codes
- ISDN Trunking*
- Least Cost Routing/Automatic Route Selection
- Least Call Route Queuing
- Modular Hardware For Economical System Expansion
- Night Mode Operation
- RAN Announcements via Digital Voice Mail*
- Separate Day & Night Class Of Service
- SMDR Output For Call Accounting
- T-1 Trunking
- Toll Restriction By Station & CO Line
- Verified Account Codes – 500 (750 with MPBE)[†]
- VoIP*
- Virtual Stations[†]

Customized Call Processing

- Additional Ring Mode
- Agent Wrap-Up Timer
- Automatic Night Mode Activation
- Call Duration In Queue Display
- CO Line Name In Display
- DID Output On ICLID Port
- Executive/Secretary Transfer
- Number of Calls In Queue
- Off Hook Voice Over Announcement
- Preset Call Forwarding/Overflow Ringing
- Privacy, Programmable By Station & CO Line
- Recorded Announcement Interface
- Secondary Music Source
- Tenant Groups – 24[†]
- Up to 8 Music Inputs
- Station or Pilot Hunt Groups
- Uniform Call Distribution
- Universal Day Answer
- Voice Mail & Auto Attendant Integration

Attendant Control

- 911 Attendant Alert
- Alternate Attendant Position
- Attendant Disable Outgoing Calls
- Attendant Display/ACD Transfer Display
- Attendant Override/Barge-In
- Multiple Attendant Operation – Up to 3 Positions
- Night Service Control/Automatic Night Mode Override
- One Touch Call Transfer & Busy Station Indication
- Recall For Transfer Calls & Calls On Hold

* Additional hardware required

† Available January 2005